

Position Details

Overview

Position Title: *Ride Operator (TU)*

Position Code: *PC1480835*

Host Company Name: *Lagoon*

Host Company Description:

Lagoon Amusement Park, located in Farmington, Utah, 25 kilometers north of Salt Lake City, has been providing good times for the Mountain West ever since it was established in 1886. Lagoon boasts over 50 exhilarating rides and attractions including: gravity defying roller coasters, river rapids, launch towers, family rides, Lagoon A Beach waterpark, to a historic Pioneer Village. Lagoon also provides top notch musical entertainment along with many food concessions, midway games and retail shops.

Check out these great videos of Lagoon!

<http://youtu.be/quTilt2Y8AY>

<http://youtu.be/he8WgDECdIM>

City: *Farmington*

State: *UT*

Gender Preference: *No Preference*

English Level: *Advanced*

Minimum Age: *18*

Earliest Start Date: *5/30/2025*

Earliest End Date: *9/5/2025*

Latest Start Date: *6/13/2025*

Latest End Date: *9/30/2025*

Position Details

Average Hours/Week:

Lagoon will provide on average 40 hours per week over the course of June, July, and August. However, employees may work 50 to 60 hours per week depending on the desire of the employee, employee performance, and business levels.

Typical Schedule:

Start date will be agreed to with employer when hired. These start date will correspond to your orientation dates. During June July and August Lagoon is open 7 days a week. This position requires the employee to work a variable weekly schedule, typically 5 days a week from as early as 7:00 a.m. to as late as 12:00 a.m. including evenings, weekends, and holidays. Schedules are not set and change each week. Shifts typically will start between 8 am and 11:30 am and will end after scheduled park closing. Employees should plan on always working every Friday, Saturday and Sunday. Employee agrees to work as scheduled by Lagoon.

Additional Hours Details:

Beginning in late August, hours available will decrease as Lagoon is open only Friday nights, Saturdays and Sundays. Employees typically may work, on average, 15-20 per week.

Position Description:

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The Ride Operator is responsible for the proper operation of amusement rides and attractions including assisting guests in loading and unloading of ride and restraining systems, operating the ride using control panels, communicating safety instructions, and observing the ride while in motion in accordance with Lagoon's Policies and Procedures. The Ride Operator will also be enforcing all park policies and safety guidelines in accordance with Lagoon's Policies and Procedures.

Required Duties:

- Each morning the Ride Operator will clean the ride area, perform safety inspections, and maintain ride cleanliness throughout the day, including sweeping ride enclosures, cleaning ride structures, seats, and other miscellaneous duties.
- The Ride Operator will operate amusement rides during normal and unusual situations and different modes of operation. The Ride Operator will closely monitor the ride and guests to affect safe operation.
- The Ride Operator will direct guests to the ride to load and unload in a safe efficient manner, including assisting children on and off rides.
- The Ride Operator will respond quickly to unusual situations during normal operation, including power failure, operating system faults or shutdowns, smoke alarms, and guest evacuation.
- The Ride Operator provides verbal instructions to guests at the start of each ride and in some cases during the ride cycle. The Ride Operator shall check for proper hand stamps and collect ride tickets and shall deposit them into the proper ticket box.
- The Ride Operator monitors and responds to inappropriate guest behavior, to enforce rules and restrictions, regulate guests' actions, and request assistance from Security and the Area Supervisor as needed.
- The Ride Operator must exhibit a high degree of motivation toward providing guest satisfaction by displaying a friendly approach to service guests. In addition, the Ride Operator must be able to deal with many guests each day in a positive and friendly manner.
- The Ride Operator must be flexible to work at different ride and/or attraction positions and must be knowledgeable of all work stations requirements and functions.
- The Ride Operator must be willing and able to perform all other job duties and assignments as assigned by management.

Skills Required

- Able to follow safety practices and be safety conscious.
- Able to handle stressful situations in a calm, professional manner.
- Able to follow daily operational and closing procedures in order to maintain cleanliness, sanitation, and organization in all work areas.
- Perform inspection checklists faithfully and honestly according to procedure.

Second Job Allowed? Yes, but students must work a minimum of 38 hours per week to maintain Lagoon housing eligibility.

Required Duties:**Skills Required:**

During training periods, the Ride Operator must be able to read and assimilate information provided in the Ride Division Manual and the Seasonal Employee Handbook, and comprehend verbal instructions from the training Area Supervisor.

Supplies Required:

Employee will be responsible for Uniform Pants or shorts and shoes – Pants or shorts may be Black or Tan in color.

Supplies Cost: 40.00

Company Policies:

<https://employees.lagoonpark.com/worktravel/>

Lagoon is a "seasonal amusement or recreational establishment" under the Fair Labor Standards Act and Utah law. Therefore, all Lagoon employees are exempt from the overtime and minimum wage provisions of the Fair Labor Standards Act and Utah law.

Interview Required?: Yes

Additional Information: Participants working less than an average of 40 hours per week may not stay in Lagoon provided Housing.

Training Dates:

Different Training Period Wage:

Physical Demands:

Must be able to stand for long periods of time; Must be able to work outdoors; Must be able to work with cleaning and sanitation

products; Performing duties which require bending, reaching, and/or lifting; Lifting & transporting up to 25/30/50/100 pounds

Drug Testing Requirements:

Meals Included:

Transportation:

Host Placement - Related Costs:

Benefits Provided by Host:

Pay Rate: USD 13.50

Pay Frequency: Monthly

Pay Notes:

Rent for employee housing will be payroll deducted. Lagoon will not accept cash payments. Any purchases made, including meals in the employee cafeteria or miscellaneous items from the employee store, will be payroll deducted.

Pay Frequency: Semi Monthly (6th and 21st)

Training wages paid at the completion of training as per training acknowledgment.

Overtime Available? No

Overtime Rate:

Days Before Start of Work: 0

Tipped Position? No

Accepts Couples? No

Accepts Groups? Yes

Second Job Allowed? Yes

Company Provided Housing? Yes

Arrival Information

Recommended Airport: Salt Lake City International Airport (SLC)

Nearest Bus Station:

It is not recommended to arrive by bus. If you do choose to arrive by bus there is a Grey Hound Station located in Salt Lake City, Utah.

Nearest Train Station:

It is not recommended to arrive by train. Amtrak trains service Salt Lake City. The Amtrak station is approximately 20 kilometers from Lagoon Park. The address is: 340 South 600 West Salt Lake City, UT 84101

Transportation to Company:

Please provide Lagoon with your travel arrangements at least two weeks prior to your arrival. Email arrangements to Worktravel@lagoonpark.com

Participants should plan on using UBER, LYFT or a prearranged a shuttle to get to apartment. A Lagoon representative will meet you at your apartment

DO NOT COME DIRECTLY TO LAGOON UPON ARRIVAL.

Reporting Instructions: Students will report to Lagoon upon arrival to the airport or housing via text message.

Travel Instructions:

Please provide Lagoon with your travel arrangements at least two weeks prior to your arrival. Email arrangements to Worktravel@lagoonpark.com

Participants should plan on using UBER, LYFT or a prearranged a shuttle to get to apartment. A Lagoon representative will meet you at your apartment

DO NOT COME DIRECTLY TO LAGOON UPON ARRIVAL.

Nearest Social Security Office: 202 WEST 400 SOUTH SALT LAKE CITY , UT 84101

Social Security Instructions:

Lagoon will provide each participant with an application form and assistance in filling out the application. Lagoon will also provide assistance to the local Social Security Office. Your employer will be able to pay you before you receive your Social Security Number.

Area Information**Area Information:**

Lagoon is located 30 kilometers north of Salt Lake City, Utah.

Salt Lake City the capital and the most populous municipality of the state of Utah, with an estimated population of 1.9 million. Salt Lake City is further situated within a larger metropolis known as the Salt Lake City-Ogden-Provo Combined Statistical Area. This region is a corridor of contiguous urban and suburban development stretched along an approximately 120-mile (190 km) segment of the Wasatch Front, comprising a total population of 2.5 million as of 2014.

Climate: Salt Lake City has a hot-summer humid continental climate with hot summers and cold, snowy winters. During summer, there are an average of 56 days per year with temperatures of at least 90 °F (32.2 °C), 23 days of at least 95 °F (35 °C), and 5 days of 100 °F (37.8 °C).[54] However, average daytime July humidity is only 22%.

<https://www.youtube.com/watch?v=CGHFkNpoKaY>

<https://www.youtube.com/watch?v=5wBk2dGUo9g>

Cultural Opportunities:

There are many activities available in the area including shopping, clubs, museums, art galleries, cultural events, amusement parks, water parks, and outdoor activities including hiking, soccer, basketball, and swimming.

Lagoon Hosts various parties and activities throughout the summer for all Lagoon Employees. <https://www.facebook.com/lagoonwat/>

Utah is home to 5 of the most beautiful National Parks in the United States: <https://www.youtube.com/watch?v=QIKOcyf915M>

Many participants visit Las Vegas and other National Parks.

Website: <http://www.lagoonpark.com>

Additional Website Info:**Accommodation Option: Lagoon Housing for THAI PARTICIPANTS ONLY (due to shorter program dates)**

Company Arranged: Yes

Company Recommended: Yes

Description:

Harrison Heights

3765 Harrison Blvd, Ogden, UT 84403

<https://www.harrisonheightsapartments.com/>

All housing is "Apartment Style" housing with kitchen, bedroom and bathroom. Lagoon will provide each apartment with a bed mattress pillow and sheets. All other apartment furnishing will be the participant's responsibility upon arrival.

Apartments are located at Harrison Heights, which does not permit alcohol on the premise or in the apartment.

All housing is NON SMOKING.

Each apartment will have (6) six persons per apartment and (2) two per room.

Each participant will be required to sign a LAGOON HOUSING AGREEMENT upon arrival.

PARTICIPANTS MUST REMAIN EMPLOYED WITH LAGOON AND WORK A MINIMUM OF 40 HOURS PER WEEK TO STAY IN THE HOUSING FACILITIES.

Participants who vacate the housing prior to August 16, for any reason, will continue to be responsible for the weekly rent and will forfeit any housing refunds.

Transportation between Lagoon and the housing locations will be offered by Lagoon. Lagoon shuttles will run before park opening and after park closing only. There are no midday shuttles provided. Although Lagoon provides a shuttle each participant is still responsible for getting them self to work at their scheduled time and back home again.

Gender Restrictions: No mixed gender in apartments

Estimated Weekly Cost: USD 126.00

Additional Weekly Cost:

Additional Cost Description:

Housing charges will be payroll deducted from the participants pay check. Housing cost is \$18 per day.

End of Summer Housing Refund: A refund of up to \$5 per day may be available for students working an average of 40 hours or more per week, leaving their apartment clean, completing their contract through the final day, and having no "unexcused absences" during the summer. If you receive this refund, housing will be \$13 per day.

Commute Options: Bus

Commute Cost: USD 0.00

Company Provides Transportation: Yes

Estimated Distance to Company: 24 Kilometers

Gender Restrictions: None

Accommodation Option: Lagoon Housing

Address: Layton Meadows
540 W 1425 N
Layton UT
84041 - United States

Type:

Company Arranged: Yes

Company Recommended: Yes

Description:

Layton Meadows
540 W 1425 N Layton UT
84041 - United States

All housing is "Apartment Style" housing with kitchen, bedroom and bathroom. Lagoon will provide each apartment with a bed mattress pillow and sheets. All other apartment furnishing will be the participant's responsibility upon arrival.

All housing is NON SMOKING.

Each apartment will have 5-7 persons per apartment depending on size and number of bedrooms. Each bedroom will have a Minimum of 3-4 participants. Lagoon will not guarantee rooms for individuals or couples.

Each participant will be required to sign a LAGOON HOUSING AGREEMENT upon arrival.

PARTICIPANTS MUST REMAIN EMPLOYED WITH LAGOON AND WORK A MINIMUM OF 40 HOURS PER WEEK TO STAY IN THE HOUSING FACILITIES.

Participants who vacate the housing prior to August 16, for any reason, will continue to be responsible for the weekly rent and will forfeit any housing refunds.

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Gender Restrictions: No mixed gender in apartments

Estimated Weekly Cost: USD 126.00

Additional Weekly Cost:

Additional Cost Description:

Utilities (gas and electricity) costs exceeding \$100 per month will be charged equally to all residents of the apartment.

Additional Information:

Rent will be payroll deducted each pay period. Housing cost is \$18 per day.

End of Summer Housing Refund: A refund of up to \$5 per day may be available for students working an average of 40 hours or more per week, leaving their apartment clean, completing their contract through the final day, and having no "unexcused absences" during the summer. If you receive this refund, housing will be \$13 per day.

Commute Options: Bus

Commute Cost: USD 0.00

Company Provides Transportation: Yes

Estimated Distance to Company: 15 Kilometers

Gender Restrictions: None

Features:

Features Description:

Additional Information: